

# Quality Policy

**Our Purpose:** Empowering our customers, solving their problems.

**How we achieve our purpose:**

- By truly understanding our customers and their challenges
- By delivering exactly the products our customers need
- By Always innovating, changing, evolving, improving.

We also operate an effective Quality Management System that ensures all our products & services fully meet our customer's exact requirements and expectations.

Our 5 values guide how we think and behave:-

- **Innovation** – Our products and services change the game, and the way we do business is creative and flexible.
- **Integrity** – We do what we say we shall do, and operate to the highest professional standards.
- **Ambition** – We are passionate about improving everything, constantly challenging the status quo.
- **Teamwork** – We value and respect our employees and our partners, and fundamentally believe teams outperform individuals every time.
- **Customer Driven** – We cherish our customers, listen to them, and continually meet their expectations.

This policy is understood and committed to by all employees in the company and is regularly reviewed to ensure it is appropriate for both Trumeter and our customers.



Gil Copitch  
CEO