

Quality Policy

Trumeter creates sustainable growth for our customers by delivering new and innovative products and services.

We operate an effective Quality Management System that ensures all our products & services fully meet our customer's exact requirements and expectations.

Our 5 values guide how we think and behave:-

- **Innovation** – Our products and services change the game, and the way we do business is creative and flexible.
- **Integrity** – We do what we say we shall do, and operate to the highest professional standards.
- **Ambition** – We are passionate about improving everything, constantly challenging the status quo.
- **Teamwork** – We value and respect our employees and our partners, and fundamentally believe teams outperform individuals every time.
- **Customer Driven** – We cherish our customers, listen to them, and continually meet their expectations.

We have a “right first time” continuous improvement culture to achieve ever increasing levels of customer satisfaction through:

- ✓ Responsive, flexible Customer Service
- ✓ High Quality Design, Manufacture and Services
- ✓ Delivering On-Time, every time

This policy is understood and committed to by all employees in the company, and is regularly reviewed to ensure it is appropriate for both Trumeter and our customers.



John Smith
Chief Executive