

# Quality Policy

Trumeter Company, Inc. operates an effective Quality Management System that ensures the products and services we provide fully meet our customer's exact requirements. We have adopted a continuous improvement culture to drive our performance higher, ensuring our ongoing achievement of increasing standards in customer satisfaction through :

- Outstanding Customer Service
- High Quality Products
- On Time Delivery
- A Competitive Cost

This policy is communicated, understood and committed to by all employees in the company and is regularly reviewed to ensure continuing suitability and relevance to our business and that of our customers.



**Fred Hickey**  
President

June 1<sup>st</sup> 2011